



Interpretive Tour Guides

Join the team at Discover Banff Tours as an Interpretive Tour Guide based in beautiful Banff, Alberta. This role is responsible for running fun and safe sightseeing tours and driving a mini coach for up to 24 guests in Banff National Park and The Canadian Rockies.

How You'll Make An Impact

- Bring smiles and excitement to your guests from all over the world as they discover Banff and the Canadian Rockies with you!
- The great outdoors is your office! You see the sights, and you are your own boss. Once you pick up your guests, you are in charge. Every day is going to be different with travel to a variety of beautiful destinations.
- Run a fun and informative tour using your style, personality, and originality.
- Brighten the vacation for visitors by making them comfortable, and feel at ease so they can have a great time.

What You'll Bring to the Role

We'll train you to become a great tour guide, and we are looking for people from all backgrounds; however, we are looking for people who possess the following qualities and requirements below:

- You are passionate about mountain life and culture.
- You are warm, friendly, and welcoming and love talking to people and sharing your knowledge.
- You are great with communication and confident in presenting to people.
- You have organizational skills and time management skills.
- You work well both independently with minimum direction and as part of a team.
- You come with a great attitude and professional appearance, following company standards.
- You have experience managing administrative tasks, problem-solving, and attention to detail.
- You can be flexible when schedules change and work in different weather conditions.

Requirements for this Role

- Possess a valid class 4 Alberta Drivers License or Canadian out-of-province license (valid for up to 3 months in Alberta) or are willing to obtain a license before the start of term. Provide a clean driving abstract.
- Previous experience in a customer service role
- Legally entitled to work in Canada
- Basic computer skills
- Fluent in English, written and oral.
- Obtain and submit an RCMP reference check-upon hire

Note: Some guide roles (i.e., hiking guides) will require a wilderness first aid certificate and courses to be completed from the Interpretive Guides Association. Discover Banff Tours will cover the cost.

Assets for this Role (but not required)

- In-depth knowledge of Banff (training will be provided).
- Ability to speak multiple languages.
- Post-secondary training or work experience in tourism, hotels, or hospitality.

You'll have the Opportunity to:

Get involved in the business by undertaking different aspects of the job and growing your skills, such as:

- Provide a live tour leveraging your personality & originality.
- Support our goals for [sustainability](#) of the environment, staff, and community.
- Be a content creator- Take highlight photos of your day for our Sales and Marketing department content.
- Make new friends with fellow tour guides and staff and engage in interesting conversations with people worldwide.
- Improve your problem-solving abilities- handle queries and concerns professionally.
- Develop marketing skills such as promoting partner attractions and online reviews from guests.
- Manage administrative duties and complete tour paperwork.
- Drive a 24-passenger mini-bus safely and comfortably.

Discover Banff Tours offers you:

- Fair and equitable hiring practices with goals to provide holistic health and well-being to our employees. (Read more in our [Sustainability Strategy](#))
- We aim for quality work-life balance with days off each week or multiple days off after multi-day tour programs as much as possible.
- In-house training will allow you to be comfortable driving our vehicles and provide the tools to deliver tours and build upon them with your passion and interests.
- A 40-hour full-time, seasonal schedule.
- Salary range based on experience \$18 - 22 per hour (guide hours will be averaged over the course of a contract, so overtime is included and calculated based on a 40 hr work week).
- Expected gratuities will vary, but on average, are \$5-\$10/hour for the summer months.
- Health and wellness options.
- A fun, social, rewarding, and supportive work environment.
- Tourism industry perks include discounts on activities throughout the Bow Valley.
- A fun, supportive work environment outdoors! Every day is going to be different with travel to a variety of beautiful destinations.
- Possible staff housing options, subject to availability.

Work Terms

- Typical summer work terms involve hiring end of March, training in April, and starting in May till the end of October each year.
- Winter contracts begin in October for training, starting in November till mid-April each year.
- Many of our guides work with us year-round in both the summer and winter seasons and are considered full-time employees. They take a well-deserved break in November each year.
- There is a good opportunity to earn more when demand is high during peak season. (June through to the end of September and the Christmas period).

Company Description

We're Discover Banff Tours, your partner for private & small group tours in Banff National Park and the surrounding Canadian Rocky Mountains for sightseeing, wildlife, hiking tours, and more in summer and winter.

Get a more personal experience in a shuttle, so you can spend more time in the places you want to see. You won't just see Banff; you'll feel it.

Since we opened our doors in 1999, our goal is the same—to create fantastic and memorable experiences in the Canadian Rockies!

Find out more about [Discover Banff Tours](#) here.

How to apply for the role

Send us an email at jobs@banfftours.com with a resume and cover letter. Feel free to be as creative as you like with your application to show us your personality!

We look forward to hearing from you!

We appreciate you taking the time to review this information and apply for a role. Qualified applicants will be contacted for an interview.